# Croatia 2024 ERASMUS+



3.5.2024-24.5.2024



Ema Obertová
Patrícia Kohútová
Natália Miklošová
Claudia Reisová
Richard Pukač
Dominik Macko



#### TRANSPORT

#### THERE→

- □ Prievidza → Bratislava
- Bratislava → Split
- □ Split → Kaštela

#### BACK←

- Kaštela → Split
- □ Split → Bratislava
- Bratislava → Prievidza





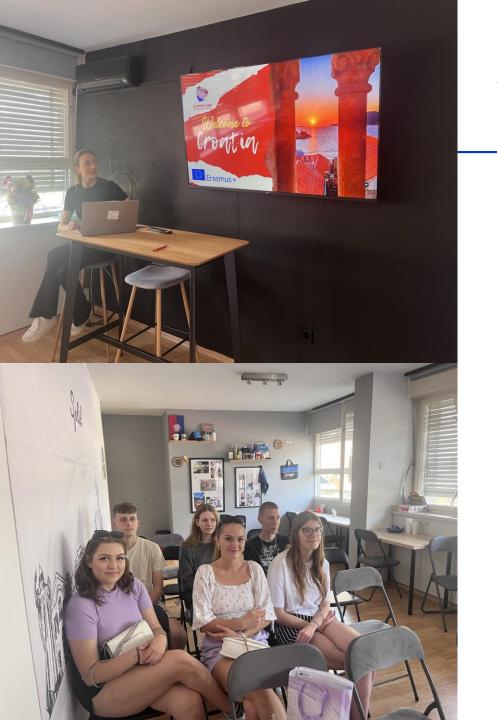
### **ACCOMMODATION**

- Apartments Mara Kaštela, Kaštel Štafilić
- What did we have available?
- Washing machine (together)
- Kitchen (each room)
- Balcony
- Couch, two double beds







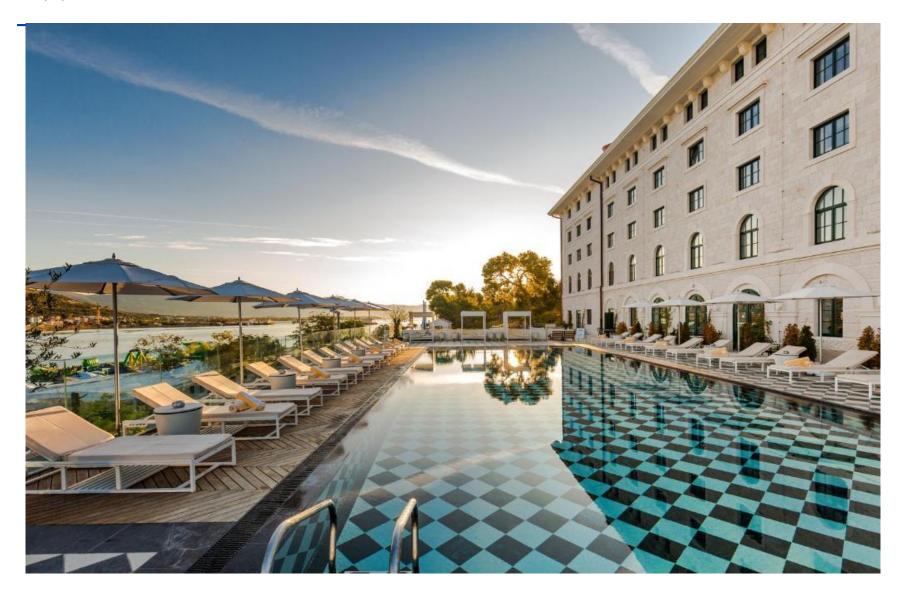


## Welcome meeting

At the Erasmus welcome meeting, our coordinator Josipa greeted us warmly. She offered us snacks and then showed us a presentation, telling us important things about the upcoming weeks. Josipa gave us a good idea of what to expect during our stay and what things are important. Her presentation was easy to understand and helpful for all of us.



### WORK Brown Beach House Croatia



### Hotel Brown Beach House & Spa



- 4-star hotel located in Trogir
- Positions in which we worked:
- Receptionist:
   Claudia, Natália
- Waiter : Dominik
- Cook: Richard
- Barmaids: Ema,
   Patrícia



#### About our work:

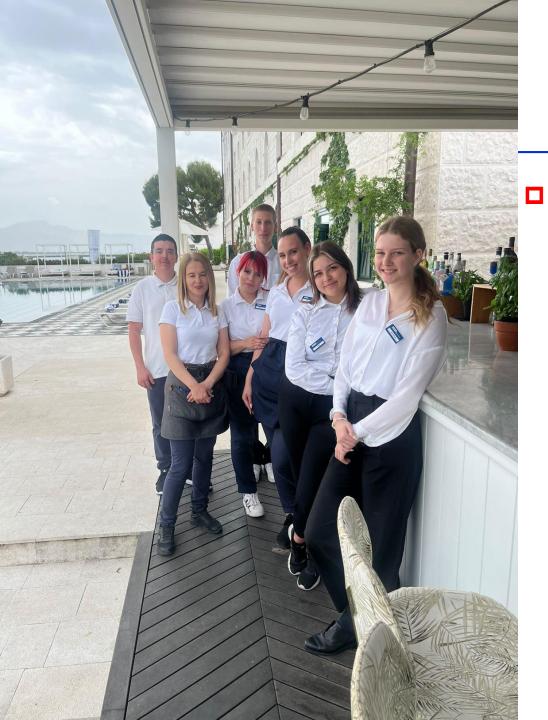
- We all worked about 4-5 hours a day and we were divided into two shifts: morning and evening. In case we had some afternoon activities we agreed with manager that we all could work the morning shifts.
- It only took us about 20 minutes to go to work from our apartments.
- We all learned something new.



### Receptionist

Two of us were at the reception (Natália and Claudia). The reception was separated on two workplaces: Hotel reception and SPA reception. Our colleagues showed us and explained the process of Check-in, Check-out, billing for room services. At the SPA reception, we learned the booking of massages, we took care of the cleanliness and the running of the SPA. We have developed our communication skills in English lenguage. Since we were in the hotel off-season, there was not much work, but we tried to be s helpful as possible.





#### Waiter

During my Erasmus exchange, I worked in a restaurant as a server. This experience allowed me to improve my communication skills and learn how to effectively interact with international customers. This experience also taught me the importance of teamwork and collaboration in a fastpaced setting.

#### Barmaids

During our Erasmus exchange, Ema Obertová and I, Patrícia Kohútová, had the opportunity to work as barmaids. This job allowed us to develop our communication skills and effectively interact with diverse customers from various backgrounds. Mixing drinks and ensuring customer satisfaction were key parts of our responsibilities, and we gained valuable experience in both areas. Mastering bartending opened up new opportunities for creativity and innovation, which we could utilize to craft unique drinks for our quests.





Throughout our work, we familiarized ourselves with various types of beverages and mixing methods, enabling us to expand our knowledge and skills in bartending.

Working in such a dynamic environment honed our adaptability and ability to perform under pressure. Additionally, immersing ourselves in an Englishspeaking environment significantly strengthened our confidence and language proficiency. This experience underscored the importance of teamwork and quick collaboration in achieving common goals.



### Cook

I was working in the kitchen. I was doing breakfast meals like omeletes, pancakes or bread rolls. I worked for 4-5 hours per day in the morning but sometimes I worked in the evening. In the evening shift I was prepairing things for next morning.











## Trips and places we visited



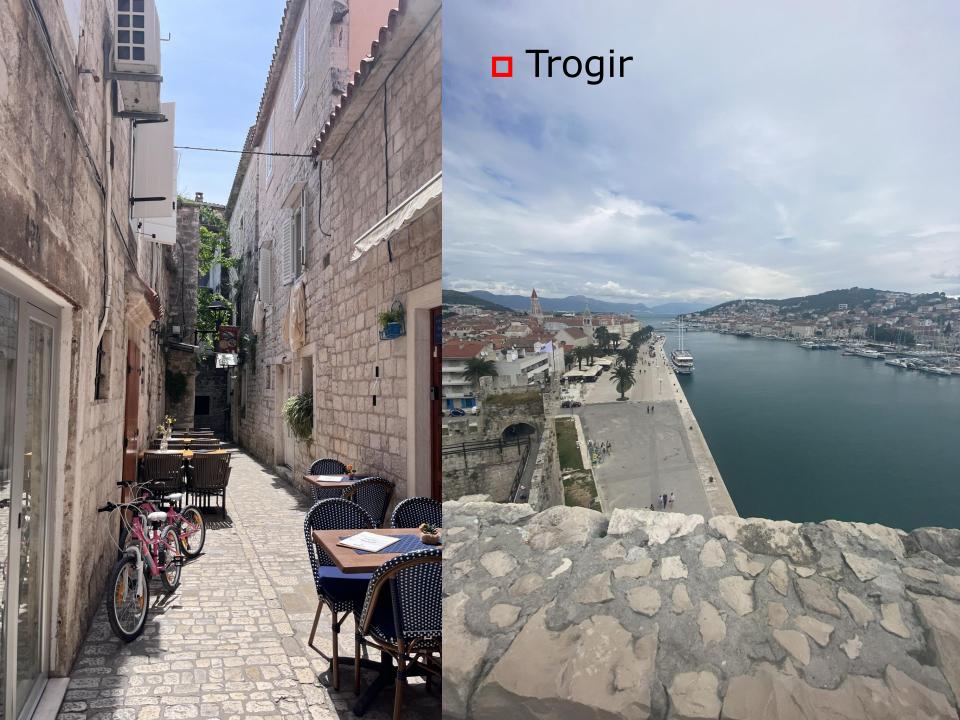






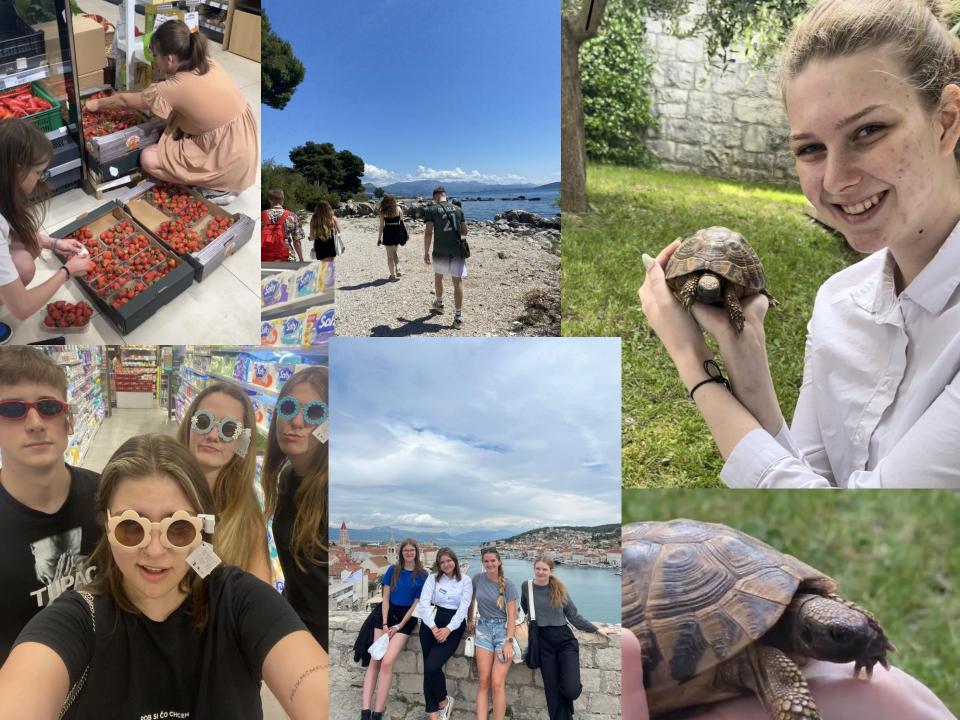












#### THANKS FOR YOUR ATTENTION

